

3 Mission and Vision

Bilthoven Biologicals B.V. is committed to contribute to the world wide Polio-Eradication and the prevention and treatment of life-threatening diseases by supplying affordable products of high quality.

Bilthoven Biologicals B.V. enables employees to work safely in a high quality manufacturing facility to meet world wide demand in a reliable manner. Bilthoven Biologicals B.V. is the European base and a knowledge center within the Poonawalla Group. Bilthoven Biologicals B.V. takes their responsibility for the community and the environment.

4 QHSE policy

Compliance to regulation:

Bilthoven Biologicals B.V. will endeavor to comply with applicable legislation, rules, registration dossiers, licenses, contracts and company policy. Our company policy is both focused on safety and efficacy of our products and customer and quality-oriented. To fulfill our company policy concerning our products the requirements stated in the Marketing Authorization and GMP regulations are fully embedded in our primary production process and in auxiliary processes where necessary.

Bilthoven Biologicals B.V. has chosen to certify integrated QMS with GMP, ISO9001, ISO14001 and meeting thereby ARBO / WHO GAP III / GGO legislation (this is further detailed in the individual chapters of the BM/policies)

Prevention and continuous improvement:

Bilthoven Biologicals B.V. aims at enhancing the quality and availability of its products for all its customers in the interest of public health and enhancing the quality and sustainability of its facilities on the USP-B site as well. By monitoring its processes and products Bilthoven Biologicals B.V. continuously improves the QHSE management system. Bilthoven Biologicals B.V. also seeks to prevent and continually reduce the environmental impact and reduces health risks to employees and people living in the immediate environment of the USP-B site.

Environment, Health and (bio) Safety

Bilthoven Biologicals B.V. is focused on prevention of the release of polioviruses, accidents and work related ill-health as well as taking our environmental responsibility and reducing our environmental footprint by:

- Integrating risk management into the day to day management and operation of our business. It should guide our decision making and form an integral part of our culture.
- Being aware of risks and act competently. By doing so we enhance the dependability and predictability of BBio's operation.
- Providing adequate control of risks arising from our work activities
- Continuously reducing the likelihood of release of polioviruses through careful assessment of exposure risks, the implementation of risk-appropriate personnel protection measures, and the quality operation of our facilities designed to minimize the risk of poliovirus contamination and dissemination to the community
- Communicating effectively on environment, health and (bio) safety with clients and any sub-contractors
- Providing adequate information, instruction, training and supervision for employees



- Ensuring all employees are competent to do their tasks and offering opportunities for advancement
- Allocating clear responsibilities for environment, health and (bio) safety
- Having clear and effective environment, health and (bio) safety arrangements
- Consulting with our employees on matters affecting their health and safety or the environment

Company culture:

Employees of Bilthoven Biologicals B.V. are aware that by producing biopharmaceuticals they fulfill a social responsible task. Delivering quality is enhanced by transparency and clear communication to the customer and all other stakeholders and has the highest priority. Customers can rely on timely delivery of our high quality products based on transparent planning and lead times.

Bilthoven Biologicals B.V. is a medium sized multidisciplinary organization with highly qualified, motivated and results-oriented employees who work together with a positive, flexible and can-do attitude. Our employees are proud of and are committed to their work and the company in general. Among the things employees are proud of is Bilthoven Biologicals's high technology and extent of expertise, but also a culture that offers a work-life balance. Empowering employees by delegating tasks and responsibilities is part of the management style within Bilthoven Biologicals